



*Village of Tivoli
Trustee
Bryan F. Cranna*

October 15, 2010

Ms. Kathleen Hammer
President
PANDA
PO Box 23
Tivoli, NY 12583

Dear Ms. Hammer:

I want to take this opportunity to formally thank and applaud PANDA for the very generous and professional services that have been shown to Tivoli over the last few months.

On Memorial Day of this year, I was honored to be the keynote speaker at the Tivoli War Memorial ceremony, hosted by the Tivoli American Legion. This ceremony was filmed by Kathy O'Connor; who did a fabulous job with editing, different camera angles, music, and graphics.

This film production is just one of the many Kathy and PANDA have provided to our village. Kathy, Reverend Fred Cartier, John Vincent, and others have contributed countless hours to providing an array of productions for Tivoli residents to enjoy. From our Tivoli Bay series, to the Eleanor Roosevelt discussion earlier this month, PANDA has been there for Tivoli, and we are extremely grateful for this service that benefit so many

Ms. O'Connor represents Tivoli on the board of directors for PANDA. Having previously represented Tivoli myself on the board, I know first hand the tasks and responsibilities associated with this position. Kathy takes her responsibilities seriously and Tivoli is much appreciative to have such a representative on this board.

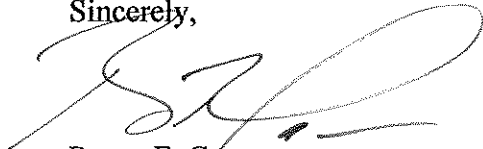
As I travel throughout the village, I hear first hand from residents who tell me how much they rely on PANDA for information regarding our village government and the various community events that take place. Without this service, those I represent would be at a tremendous loss. Not only does PANDA provide information, in many ways it connects the village and allows residents an opportunity to view programs that they may not have been able to attend.

www.bryancranna.com

On a personal note; I am honored to have PANDA based out of Tivoli. Tivoli and PANDA have a very good, friendly, and working relationship. I am proud of that relationship and look forward to more productions and expanding upon our relationship.

My thanks again to the board of directors and all those who contribute to the success of PANDA.

Sincerely,

A handwritten signature in black ink, appearing to read 'Bryan F. Cranna', with a large, stylized flourish at the end.

Bryan F. Cranna
Trustee